

DNR Direct FAQs

What do I need to do to become a DNR Direct vendor?

Complete the Vendor License Agent Agreement, Authorization for Electronic Funds Transfer, and send the deposit for equipment (1-\$250, 2-\$400, 3 or more-\$500). No bond or letter of credit is needed.

What type of equipment is available?

The Point of Sale (POS) setup consists of a stand-alone terminal, printer and keyboard. The Web POS will require internet access on your computer, and you will be provided with a printer. Paper stock is provided for both types of setup.

Must I have a separate phone line?

It is recommended, but you can share a fax line or credit card machine line. The terminal will dial the host system via a toll free number each time a transaction is processed.

Will someone come to the vendor locations to install the equipment and train personnel how to use the DNR Direct system?

No technician will come to your location. You **will** receive a user guide and a customer support technician will call to walk you through the setup process.

How often will DNR draft my bank account?

ACH drafts occur weekly. The business week ends on Monday at midnight, and your draft will occur on Thursday. You will be able to access your weekly sales report from your terminal for this information on Tuesday. If Monday is a banking holiday, your business week will end on Tuesday, and the ACH draft will occur on Friday.

Do I need to have a separate bank account for the weekly sales draft?

No. We will draw your sales (less the issuing fee portion) from the account you specify.

Do I need a surety bond?

No. The equipment deposit is all that is required which is refundable if you quit selling licenses and turn in your equipment in good working order.

Mail completed vendor license agreement, ACH authorization form and deposit to:

**IDNR License Office
PO Box 19459
Springfield, IL 62794-9459**